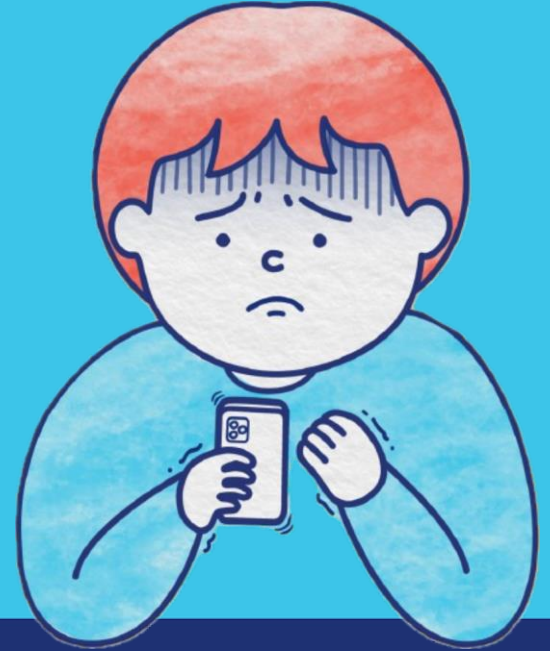


A note to personal data collection for Children and Youth

Protect Your Personal
Data



Protecting Your Privacy



What is Open Up ?

Hello ! I am
Open Up
counsellor.

- 😊 An online text-based emotional support platform
- ♥ Attentively addressing your diverse emotions and concerns
- 📍 Round the clock provides emotional support service for children and youth aged 6 to 24 residing in HK
- 🔑 Protected under Hong Kong Law



What Personal Data will we collect ?



Your name



Your phone number

Example:



Ming is called Chan Tai Ming



電話12345678

Why do we need to collect your personal data ?

We will record this information to help and support other children and young people !

- ★ Assist in evaluating and improving service quality
- 🛡️ Help us assess your safety and well-being
- 👥 Support other children and young people
- 📈 Conduct research, data analysis, and training



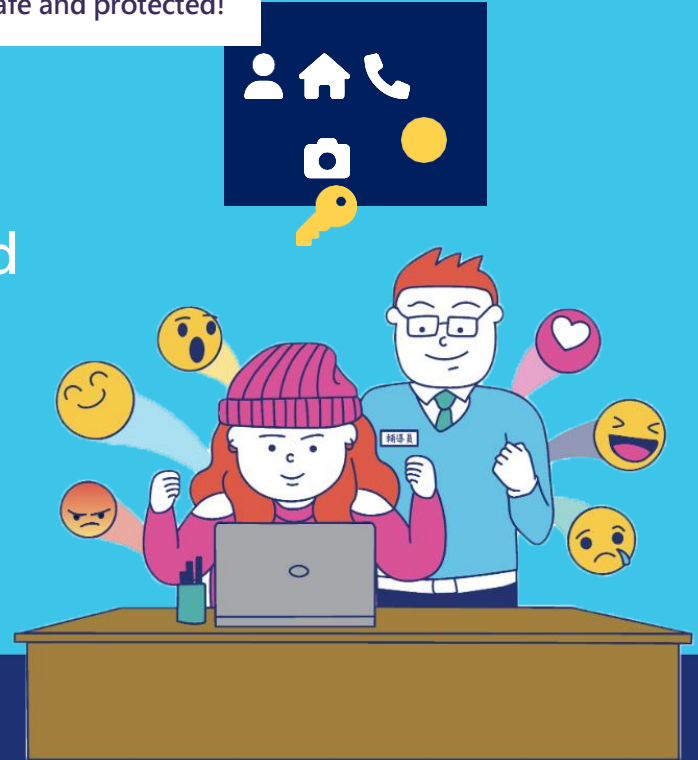
Will your data be protected?

- 🔒 Protected by encryption
- 🚫 Not used for marketing purposes
- 📋 Regularly monitoring by dedicated personnel to ensure safety and security

Example :

Like placing a secret in a safe, accessible only to trusted individuals with the key

Your data is very safe and protected!



Who will your data be transferred to ?

- ◆ The Boys' & Girls' Clubs Association of Hong Kong
- ◆ Caritas Hong Kong
- ◆ Hong Kong Children and Youth Services
- ◆ The Hong Kong Federation of Youth Groups
- ◆ St. James' Settlement
- ◆ The Hong Kong Jockey Club Centre for Suicide Research and Prevention, The University of Hong Kong



主辦機構

社會福利署資助服務
Subsidised Service by the Social Welfare Department



香港青少年服務處
HONG KONG CHILDREN & YOUTH SERVICES



香港青年協會
the hongkong federation of youth groups



聖雅各福群會
St. James' Settlement



THE HONG KONG JOCKEY CLUB
Centre for Suicide Research
and Prevention
THE UNIVERSITY OF HONG KONG
香港大學醫藥管理學院自殺研究中心



What rights do you have ?

- ✔ You can voluntarily choose to provide data
- 🔍 You can access, correct and delete your personal data

You are the owner of your own personal data!



Rules of Using Open Up

- 😊 Maintain politeness and avoid using offensive language
- 💔 Respect others and avoid causing harm
- 👤 Keep others' private information confidential
- 🔔 Stay updated as rules may change

Example:

「 Ming, please refrain from using profanity, as it may result in account suspension ! 」

Open Up Rule

- 😊 Maintain politeness
- 💔 Show respect to others
- 👤 Protect confidentiality
- 🔔 Stay informed about updates

Adhering to the rules is essential!

Protecting others' personal data



Do not share others' personal data without permission



Obtain consent before sharing someone else's data and information



Protect your friends' personal data and information



Respect others' privacy



Protecting others' information is extremely important!



I am committed to protecting your personal data and will never share it lightly!



I appreciate your consideration of my privacy!



What should you do if you have a problem?

-  Seek help from your parents.
-  Ask teachers or trusted adults
-  Review information from the Office of the Privacy Commissioner for Personal Data.
-  Remember: You are not alone, there is always someone willing to help you
-  Contact of Open Up: info@openup.hk



If something's troubling you, don't worry, we'll figure it out together with lots of care!



Parents



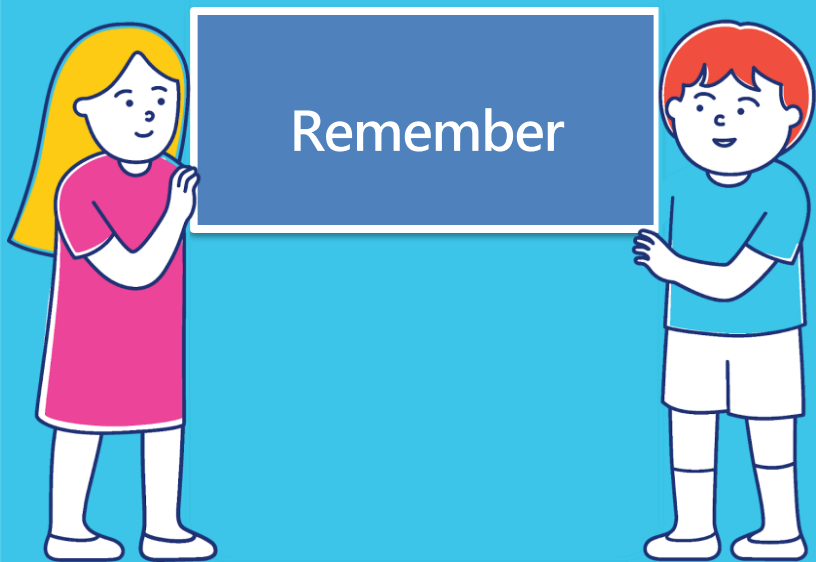
Teachers



OpenUp



In case of emergency, call 999



Remember

- 😊 Open Up keeps your personal data safe and protected
- 🔑 Your data is very important, we protect it and keep it safe
- 👑 You can voluntarily choose to share your data
- 🖐️ You can access, correct and delete your personal data (info@openup.hk)
- 🤝 When you encounter difficulties, reach out to trusted adults